



ABBASI AND COMPANY (PRIVATE) LIMITED

TREC Holder: Pakistan Stock Exchange Ltd.

Universal Member: Pakistan Mercantile Exchange Ltd.

INVESTORS' GUIDE FOR LODGING COMPLAINTS



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MODES OF LODGING COMPLAINTS WITH ABBASI & COMPANY (PRIVATE) LIMITED

The complaints at Abbasi & Company (Private) Limited can be launched by the following 4 modes:

- 1. Through email**
- 2. Through Call**
- 3. Through Complaint Form**
- 4. Through ACPL Website**

The details of each mode is explained here under;

1. Through Email

support@abbasiandcompany.com is the official email address for lodging the complaints and suggestions.

2. Through Call

The clients can call at 042-38302028 Ext: 171, 172 for lodging the complaints and suggestions.

3. Through Complaint Form

The clients can personally visit Abbasi & Company (Private) Limited office to lodge the complaints and suggestions. The Complaint Form can be handed over to the Customer Support Representative or put in the Complaint Box placed at our office.

4. Through ACPL Website

The steps for lodging complaints through the ACPL website are given here under.



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INVESTORS GUIDE FOR LODGING COMPLAINTS

Step 1

The screenshot shows the website header with the logo, contact information (+92-42-38302028, Support@abbasiandcompany.com), and language options (English, Urdu). The navigation menu includes: HOME, COMPANY PROFILE, SERVICES, ROSHAN DIGITAL ACCOUNT, TRADE NOW, RESEARCH, INVESTOR RELATIONS, CAREERS, and CONTACT US. A dropdown menu under 'INVESTOR RELATIONS' is open, listing: ACCOUNT OPENING FORMS, INVESTORS GUIDES, INVESTORS AWARENESS, USER MANUAL, COMMISSION SLAB, THIRD PARTY SLA, INVESTOR COMPLAINT FORMS (highlighted), FAQ'S, DISCLAIMER, IMPORTANT LINKS, and DOWNLOADS. A sub-menu for 'INVESTOR COMPLAINT FORMS' is also visible, listing: COMPANY COMPLAINT FORM, PMEX COMPLAINTS, PSX COMPLAINT FORM, and SECP COMPLAINT FORM. Below the navigation is a banner with a laptop displaying a trading interface and a smartphone displaying a market overview. The banner text reads 'TRADE WITH A TRUSTED B...' and 'TRADE NOW CONTACT'. Below the banner is a form titled 'OPEN YOUR ACCOUNT NOW' with fields for Name, Phone Number (+923001234567), and Enter email. To the right of the form is a text block: 'Abbasi and Company (Pvt) Ltd (CPL) is amongst the notable financial brokerage firms in Pakistan. The company is a TREC holder of Pakistan Stock Exchange Limited (PSX) and is a Universal Member of Pakistan Mercantile Exchange Limited (PMEX)'. At the bottom right, there is a 'Message us' button with a WhatsApp icon and a 'DOWNLOAD OUR MOBILE APPS' section. The URL in the address bar is https://www.abbasiandcompany.com/home#.



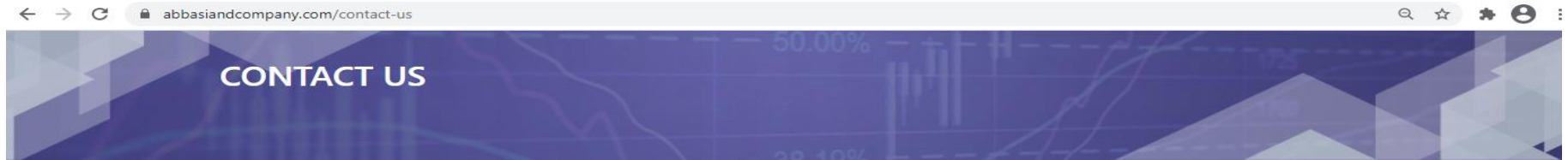
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INVESTORS GUIDE FOR LODGING COMPLAINTS

Step 2- For New Clients



NEW CLIENT EXISTING CLIENT

Name

Enter email

Phone Number

City

Intrested In:

Shares Trading Commodities & Currencies Trading

Message

SUBMIT



Head Office

Abbasi and Company Private Limited

6 Shadman, Near China Chowk,
Lahore, Pakistan

+92-42-38302028 - 32300180

<http://www.abbasiandcompany.com>

support@abbasiandcompany.com

Branch Office

Branch Manager : Shahid Zia

42-Shahrah-e-Quaid-i-Azam, Lahore,
Pakistan.

+92-42-38302028 - 32300180

<http://www.abbasiandcompany.com>

support@abbasiandcompany.com

Head Office

<https://www.abbasiandcompany.com/contact-us#newC> e, Pakistan. (Near China Chowk)

NEED HELP OR ANY QUERY?

Activate Windows

Go to Settings to activate Windows





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INVESTORS GUIDE FOR LODGING COMPLAINTS

Step 2- For Existing Clients

← → ↻ 🔒 abbasiandcompany.com/contact-us 🔍 ☆ ⚙️ 👤 ⋮

CONTACT US

NEW CLIENT **EXISTING CLIENT**

Account Type:
 Shares Trading Commodities & Currencies Trading

Account No

Help Regarding:
 Deposit/Withdrawal Request Complaints Any other help

Message

SUBMIT

Head Office
Abbasi and Company Private Limited
📍 6 Shadman, Near China Chowk, Lahore, Pakistan
☎ +92-42-38302028 - 32300180
🌐 <http://www.abbasiandcompany.com>
✉ support@abbasiandcompany.com

Branch Office
Branch Manager : Shahid Zia
📍 42-Shahrah-e-Quaid-i-Azam, Lahore, Pakistan.
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Message us

Name